

**TURNing Dreams into Reality**



**2018-2019  
ANNUAL REPORT  
TURN COMMUNITY SERVICES**

## MESSAGE FROM THE CEO,

TURN COMMUNITY SERVICES has completed another challenging and successful year in the “Quality of Life” business. I am pleased to be a leader and a teammate in an organization dedicated to innovation and excellence in services for people with disabilities. Our stated mission is “TURN Dreams Into Reality,” which requires us to build trusting relationships with the individuals and families that we serve so we can learn what might be the lifestyle and settings they most want for themselves or their loved one. Our reputation is that we go far beyond “caregiving” and provide creative supports and unique experiences and opportunities that genuinely enhance each person’s quality of life. As we begin our 47<sup>th</sup> year, I look forward to new and ongoing collaborations with donors and other community partners as we continue making a critical difference in the lives of individuals and families throughout Utah.

SINCERELY,

DAVE HENNESSEY  
CEO, TURN COMMUNITY SERVICES





## Our Story

TURN Community Services was founded in 1973 by a group of parents who wanted to improve program services for their adult children with intellectual and developmental disabilities. TURN started by opening residential programs in Ogden and Bountiful, where individuals with disabilities could live and participate in community and have an integrated, more independent experience. More than 46 years later, TURN Community Services now provides services to 812 individuals with developmental disabilities in Utah. We provide services across the state from Brigham City to St. George. We offer a full range of services, including residential services, art & educational day services, supported employment, family support & respite services, summer camp, mental health counseling, financial management asset planning & planned giving.

# TURN COMMUNITY SERVICES

## BOARD OF DIRECTORS

J. Eric Vanderhooft, M.D., - Board Chairman

Jason Despain, Goldman Sachs, - Vice Chairman

David C. Hill, UPHCA – Secretary & Housing Committee

Jeff Cline, Investment Management – Treasurer & Development Committee

Emily Ashby, Digital Marketing – PR/Events Committee

Sam Falsone, Spectrum Brands HHI – PR/Events Committee

Kathy Hale, Ally Bank – Housing Committee

Jim Witherspoon, Real Estate – Housing Committee

Paul Allen, Synchrony Bank/GE Capital

Nan T. Bassett, Attorney, Kipp & Christian

David Clark, Carta Securities

Clayton Denos, Rock Canyon Bank

Barry Scholl, Attorney, Richards, Brandt, Miller, Nelson



Salt Lake County	265	32.6%
Utah County	210	25.9%
Washington County	79	9.7%
Davis County	78	9.6%
Iron County	74	9.1%
Weber County	51	6.3%
Sevier County	30	3.7%
Box Elder County	6	0.7%
Garfield County	5	0.6%
Kane County	4	0.5%
Tooele County	4	0.5%
Beaver County	3	0.4%
Millard County	1	0.1%
Piute County	1	0.1%
Sanpete County	1	0.1%
<b>Total:</b>	<b>812</b>	

White	717	88.3%
Hispanic	38	4.7%
Black/African American	20	2.5%
American Indian/Alaskan Native	9	1.1%
Asian	7	0.9%
Unknown	4	0.5%
Chinese	3	0.4%
Japanese, White	3	0.4%
Japanese	2	0.2%
Native Hawaiian/Pacific Islander	2	0.2%
Asian, Filipino	1	0.1%
Asian, Other	1	0.1%
Black/African American, White	1	0.1%
Declined	1	0.1%
Korean	1	0.1%
Multiracial	1	0.1%
Samoan	1	0.1%
<b>Total:</b>	<b>812</b>	

Day Program	443	31.6%
Social Security Rep Payee	177	12.6%
Residential	164	11.7%
Family Support/Respite	123	8.8%
Behavior Supports	113	8.1%
Supported Living	83	5.9%
Summer Camp	74	5.3%
Counseling	51	3.6%
Vocational Rehabilitation	49	3.5%
Employment-Related	30	2.1%
Personal Assistant (EPAS)		
Individual Day Services (DSI)	12	0.9%
Community Service Brokering	1	0.1%
Host Home	1	0.1%
<b>Total:</b>	<b>1,401</b>	

# TURN DEMOGRAPHICS

Male	455	56.0%
Female	357	44.0%
<b>Total:</b>	<b>812</b>	



0-10	12	1.5%
11-18	52	6.4%
19-29	233	28.7%
30-39	160	19.7%
40-49	145	17.9%
50-59	112	13.8%
60-69	65	8.0%
70-79	28	3.4%
80+	5	0.6%
<b>Total:</b>	<b>812</b>	



# TURN COMMUNITY SERVICES

## ANNUAL REPORT FINANCIAL SNAPSHOT

	2018	2019
<b>Total Revenues</b>	<b>\$19,086,787</b>	<b>\$19,410,543</b>
Contract Revenue	\$17,530,060	\$17,953,621
Room & Board	\$ 462,933	\$ 474,669
Public Support	\$ 612,437	\$ 527,670
Other	\$ 481,357	\$ 454,583
<b>Total Expenses</b>	<b>\$18,994,199</b>	<b>\$18,657,699</b>
Residential Services	\$ 9,886,236	\$ 9,487,874
Day Programs	\$ 6,859,866	\$ 6,542,758
Hourly Services	\$ 2,079,295	\$ 2,423,314
Fundraising & Other	\$ 95,991	\$ 120,179
Management & General	\$ 72,811	\$ 83,574
<b>Net Assets</b>		
Net Assets/Beginning of Year	\$ 4,267,655	\$ 4,360,242
Increase in Net Assets	\$ 92,588	\$ 752,844
Net Assets at End of the Year	\$ 4,360,242	\$ 5,113,086

Acadamh Rince LLC  
Ally Bank  
Amazon Smiles  
America First Credit Union  
American Express Foundation  
AmEx Bank  
Archer Family Charitable Corp.  
Beesley Family Foundation  
Cache Valley Bank  
Cedar City Corporation  
Chili's (Brinker International)  
The Church of Jesus Christ of Latter-Day Saints  
Coldwell Banker Foundation  
Community Foundation of Utah  
Daniels Fund  
Davis County Auditor Grant  
Deseret Industries  
5 County Association of Governments  
George S. and Dolores Dore Eccles Foundation

Go Engineer  
Hemingway Foundation  
Jeffs & Jeffs  
JEPS Foundation  
Key Bank  
Larry H. & Gail Miller Family Foundation  
Miller Family Philanthropy  
Martin Foundation  
Kenneth & Joanne Mayne Foundation  
Klamm Trust  
Merrick Bank Corporation  
Morgan Stanley  
Nelson Family Foundation  
Network for Good  
Orem City  
Pitney Bowes Bank  
Provo City  
Rio Tinto/Kennecott Copper  
Rocky Mountain Power Foundation

Salt Lake Arts Council  
Shupe Investments, LTD  
Sorenson Legacy Foundation  
State Bank of Southern Utah  
St. George City  
Synchrony Bank  
3M Foundation  
UBS  
UDOT/UTA  
United Way  
US Bank  
Utah Plumbing/Heating Contract Assoc.  
Utah Scholarship Foundation  
Anne Vosberg Estate Gift  
WCF  
Weir  
Wells Fargo  
Wheeler Foundation  
Zions Bank

# Thank You TURN Donors

(\$500 and Above)

Paul Allen  
Dixie Andrus  
Nan Bassett  
Sue Behle  
Jan Bradshaw  
Jeff & Michelle Cline  
Eliza & Garry Detherage  
Dan Dixon

Sam & Petrine Falsone  
Lisa Fotheringham  
WJ Garmoe  
Kathy Hale  
Khoa Nguyen  
Rudy Purwono  
Jack & Cathy Robertson  
David Runnells

Anya Searle  
Connee Schoon  
Zola Stoker  
Joyce Topham  
JE Vanderhooft, MD  
Mark Yardley

# TURN Community Services Management Team



Dave Hennessey, CEO



Phil Shumway, CFO



Pat Boyle  
Director of Operations  
Utah County & St. George



Susan Johnson  
Director of Operations  
Cedar City



Eliza Detherage  
Director of Operations  
Wasatch Front



Brenda Harris  
Director of Human Resources



Jan Parke  
Director of Housing



Eddie Fung  
Director of Technology & Excellence



Cindie Quintana  
Director of Public Relations  
& Development



# TURN COMMUNITY SERVICES



## TURN Vision

TURN Community Services will be the premiere provider of quality services for people with disabilities.

## Our Mission

TURN Dreams Into Reality.

## OUR Values

We are dedicated to choice, quality, and respect for people with disabilities and those who support them.

### Salt Lake City Corporate Office

423 West 800 South, Suite A-200 | Salt Lake City, UT 84101  
801.359.8876 | P.O. Box 1287 | [info@turndreams.org](mailto:info@turndreams.org)

### Clinton Administrative Office

1906 West 1800 North | Clinton, UT 84015 | 801.820.5471

### Provo Administrative Office

1921 North 1120 West | Provo, UT 84604 | 801.343.3900

### Richfield Administrative Office

167 West 100 South | Richfield, UT 84701 | 435.893.8787

### Cedar City Administrative Office

44 West Harding Ave, Suite 101 | Cedar City, UT 84720 | 435.586.1128

### St. George Administrative Office

523 E. Sunland Drive, Suite #5A | St. George, UT 84790 | 435.673.5251