



*Turn Dreams  
into Reality*



COMMUNITY  
SERVICES

2020

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ANNUAL REPORT

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TURN COMMUNITY SERVICES

TURNDREAMS.ORG



## MESSAGE FROM THE CEO

During the last half of this fiscal year, the COVID-19 pandemic turned our agency upside down! In March 2020, we had to close all 18 of our Day Programs and Art Centers, disrupting the lives and daily services of 430 people. All other programs and services have also been affected and providing critical hands-on supports has become even more difficult and risky for both staff and the people we serve. Most administrative and support staff now work remotely, and our lives seem to be just a series of Zoom meetings!

Although we must follow mandated closures and restrictions, the TURN staff continue to be their best and creative selves as they adapt and rethink the look and feel of services. Individuals and families need extra care and compassion as they face new and frightening circumstances and an unpredictable future. As an administration, we strive to communicate messages of hope and appreciation to our employees. We are grateful to donors who continue to support us while facing their COVID-caused hardships. TURN will get through this challenge, as we always do, and will continue to be “the premier provider of quality services for people with disabilities in Utah!”

David H. Hennessey, Ph.D.  
CEO, TURN Community Services







## OUR STORY

TURN Community Services was founded in 1973 in Utah by a group of parents who wanted to improve program services for their adult children with intellectual and developmental disabilities. TURN started by opening residential programs in Ogden and Bountiful, where individuals with disabilities could live and participate in their community and have an integrated, more independent experience. TURN Community Services now provides services to 810 individuals with developmental disabilities in Utah. We provide services throughout the state from Brigham City to St. George. We offer a full range of services, including residential services, art & educational day services, supported employment, family support & respite services, summer camp, mental health counseling, and financial management.







## TURN COMMUNITY SERVICES BOARD OF DIRECTORS

Jason Despain, Chairman  
American Express

David C. Hill, UPHCA - Vice Chairman

David Clark, Carta Securities - Secretary

Jeff Cline, Investment Management - Treasurer

J. Eric Vanderhooft, M.D. - Past Chairman

Kathy Hale, Ally Bank - Housing Committee

Jim Witherspoon, Housing Committee  
Brother of Individual Served by TURN

Nan T. Bassett, Attorney, Kipp & Christian

Paul Allen, Synchrony Bank / GE Capital

Sam Falsone, Spectrum Brands HHI - Events  
Committee

Clayton Denos, Banking

Emily Ashby, Digital Marketing

Barry Scholl, Attorney

Shannon Woodward  
Women to Women Foundation

Lloyd Alexander, Business

David Dodgion, Clinical Psychologist

Rose Montoya

Board Member & Individual Served by TURN

# TURN DEMOGRAPHICS



Salt Lake County	248	30.6%
Utah County	206	25.4%
Washington County	93	11.5%
Davis County	90	11.1%
Iron County	76	9.4%
Weber County	48	5.9%
Sevier County	25	3.1%
Box Elder County	7	0.9%
Garfield County	6	0.7%
Beaver County	3	0.4%
Piute County	3	0.4%
Tooele County	3	0.4%
Kane County	2	0.2%
<b>Total:</b>	<b>810</b>	



White	713	88.0%
Other	33	4.1%
Black/African American	19	2.3%
American Indian/Alaskan Native	10	1.2%
Unknown	9	1.1%
Asian	6	0.7%
Chinese	3	0.4%
Native Hawaiian/Pacific Islander	3	0.4%
Japanese	2	0.2%
Japanese, White	2	0.2%
Multiracial	2	0.2%
Multiracial, White	2	0.2%
Asian, Filipino	1	0.1%
Asian, Other	1	0.1%
Black/African American, White	1	0.1%
Declined	1	0.1%
Korean	1	0.1%
Other, White	1	0.1%
<b>Total:</b>	<b>810</b>	



Male	444	54.8%
Female	366	45.2%
<b>Total:</b>	<b>810</b>	

Day Program	439	30.4%
Social Security Rep Payee	175	12.1%
Residential	158	10.9%
Behavior Supports	115	8.0%
Family Support/Respite	97	6.7%
Supported Living	79	5.5%
Supported Employment	79	5.5%
Professional Medication Monitoring (PM)	70	4.8%
Vocational Rehabilitation	66	4.6%
Summer Camp	58	4.0%
Counseling	49	3.4%
Employment-Related	48	3.3%
Personal Assistant (EPAS)		
Individual Day Services (DSI)	9	0.6%
Community Service Brokering	1	0.1%
Host Home	1	0.1%
<b>Total:</b>	<b>1,444</b>	



0-10	7	0.9%
11-18	35	4.3%
19-29	243	30.0%
30-39	165	20.4%
40-49	145	17.9%
50-59	118	14.6%
60-69	68	8.4%
70-79	25	3.1%
80+	4	0.5%
<b>Total:</b>	<b>810</b>	



# TURN COMMUNITY SERVICES

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## ANNUAL REPORT

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### *Financial Snapshot*



<b>Total Revenues</b>	<b>\$21,002,788</b>
Contract Revenue	\$17,282,066
Room & Board	\$484,721
Private Revenue	\$358,311
Public Support	\$446,322
Client Activities	\$61,247
United Way	\$21,631
Interest Income	\$4,043
Paycheck Protection Program (PPP)	\$2,352,640
Other Income (Net)	(\$8,876)
Realized Gain (Loss) on Sale of Assets	\$683

<b>Total Expenses</b>	<b>\$19,804,448</b>
Residential Services	\$9,456,750
Day Programs	\$5,359,826
Hourly Services	\$2,293,523
Fundraising & Other	\$122,701
Management & General	\$2,571,648

<b>Net Assets</b>	
Net Assets/Beginning of Year	\$5,113,086
Increase in Net Assets	\$1,198,338
<b>Net Assets at End of the Year</b>	<b>\$6,311,424</b>



# TURN COMMUNITY SERVICES MANAGEMENT TEAM



Dave Hennessey  
*CEO*



Phil Shumway  
*CFO*



Pat Boyle  
*Director of Operations  
Utah County & St. George*



Susan Johnson  
*Director of Operations  
Cedar City*



Eliza Etherage  
*Director of Operations  
Wasatch Front*



Brenda Harris  
*Director of Human  
Resources*



Selena Harris  
*Director of Employment  
Services*



Eddie Fung  
*Director of Technology  
& Excellence*



Cindie Quintana  
*Director of Public  
Relations & Development*

# THANK YOU TURN DONORS

American Express  
Network for Good  
Synchrony Financial  
Workers Compensation Fund  
Amazon Smile  
Daniels Fund  
Giving University  
Acadamh Rince LLC  
Salt Lake City Arts Council  
Ally Bank  
Cedar City Corporation  
City of Orem

Provo City  
Wells Fargo  
UBS Bank  
Archer Family Charitable Trust  
Rio Tinto  
Kenneth Coburn Trust  
Community Foundation of Utah  
The Church of Jesus Christ of Latter-Day Saints  
Clingenpeel Family Trust  
Jeffs & Jeffs  
UACS  
Chilis

Kroger  
Bland Tree Experts  
UTA  
UDOT  
Morgan Stanley  
Benevity Fund  
Kroger  
Kenneth & Joanne Mayne Foundation  
Choice Supports  
Klamm Irrevocable Trust

## Individuals

Connie Schoon  
Lisa Fotheringham  
Carolyn Cowder  
Kathy Hale  
Tiffany Barnes  
Victoria Sohn  
Teri Fostvedt  
DL Gardner

Lydia Robertson  
Phil Shumway  
Kathie Frischknecht  
Raychellene Talbot  
Rudy Purwono  
Gladys Begaye  
Eliza & Garry Detherage  
Cheryl Hansen

Sara Kimball  
Cynthia Proctor  
Sue Behle  
Robert Babcock  
Eric Vanderhooft  
Jeff & Michele Cline  
Sam & Petrine Falsone  
WJ Garmoe

David Runnells  
Julie Bentley  
Paul Allen  
Nan Bassett  
Kathy Hale  
Barry Scholl  
Michael Cook  
Lisa Johnson

Thomas Abbay  
Emily Corbett  
Lisa Fotheringham  
Katheryn Lindquist  
Byron & Judy Hardy  
Pamela Warren  
Zola Stoker



# TURN COMMUNITY SERVICES



## **TURN Vision**

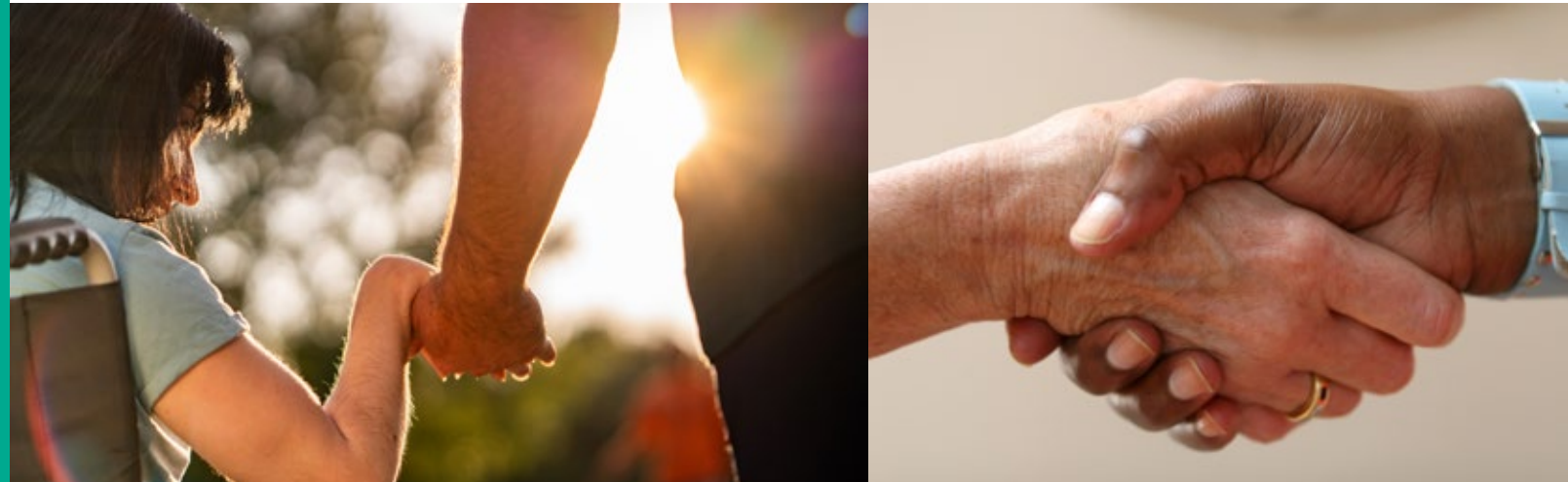
TURN Community Services will be the premiere provider of quality services for people with disabilities.

## **Our Mission**

TURN Dreams into Reality.

## **Our Values**

We are dedicated to choice, quality, and respect for people with disabilities and those who support them.



**Salt Lake City Corporate Office**

423 West 800 South, Suite A-200 | Salt Lake City, UT 84101  
801.359.8876 | P.O. Box 1287 | info@turndreams.org

**Clinton Administrative Office**

1906 West 1800 North | Clinton, UT 84015 | 801.820.5471

**Provo Administrative Office**

1921 North 1120 West | Provo, UT 84604 | 801.343.3900

**Richfield Administrative Office**

167 West 100 South | Richfield, UT 84701 | 435.893.8787

**Cedar City Administrative Office**

44 West Harding Ave, Suite 101 | Cedar City, UT 84720 | 435.586.1128

**St. George Administrative Office**

523 E. Sunland Drive, Suite #5A | St. George, UT 84790 | 435.673.5251

