



# ANNUAL REPORT 2022

TURN  
COMMUNITY  
SERVICES

*TURNing Dreams  
Into Reality*

[www.TURNDreams.org](http://www.TURNDreams.org)



## MESSAGE FROM THE CEO

In 2023, TURN Community Services will celebrate 50 years of serving people with disabilities in Utah. TURN was founded in 1973 to respond to a critical, unmet societal need. At that time, there were no inclusive community services for children or adults with disabilities. Doctors in Utah often advised parents to place their child in the State institution for reasons such as “they will never be able to learn and will not amount to anything” or “they will likely ruin your marriage and your family.” Knowing there was a purpose and a future for their children, a group of parents opened a group home in Ogden, Utah, then in Bountiful, and soon incorporated as a Utah non-profit: Project TURN.

TURN has always existed to meet critical needs and do it exceptionally well while focusing on each individual’s unique preferences and circumstances. Comprehensive and preparatory services for students with disabilities transitioning out of high school have always been underfunded and not often available in rural Utah.

In 2020, TURN created a statewide, Director of Employment Services position in preparation for expanding and diversifying our offerings in the employment services realm for youth and adults throughout the state. In October 2021, we received a significant federal grant from the Utah State Office of Rehabilitation to provide Pre-Employment Transition Services (Pre-ETS) to students ages 14-22 served through an IEP or a Section 504. We were awarded a 3-year contract totaling **\$2,012,180** to provide Pre-ETS in 24 Utah Counties (nearly the entire state) and were one of the first providers in the nation to receive the grant. Since then, we have hired Employment Services Specialists in most areas of the state and are known as a premier provider of Employment Services in Utah.

Fifty years have passed since a group of parents refused to accept the unacceptable and acted on their vision for a rich, inclusive, and fulfilling life for their children. TURN has grown to now serve over 725 individuals throughout the state, with a staff of nearly 500. I am thankful for kind-hearted, service-oriented employees and Board members who continue to carry forward our founders’ vision. I am also grateful for the many donors who believe in TURN and help us meet essential needs and enrich the quality of life of people with disabilities in our community.

David H. Hennessey, Ph.D.  
CEO / Executive Director

# EMPLOYMENT SERVICES IN ACTION



“A student enrolled in TURN’s Pre-Employment Transition Services was nearing the deadline for completing all his assignments on time for graduation. His Employment Specialist, Makenzie, had been contacted by his parents, asking if there was anything our program could do to help.

The student resisted offers of support from his parents and others to complete the necessary graduation requirements. The student’s disabilities presented many barriers. He became quickly overwhelmed and withdrawn. Makenzie helped him divide large projects into smaller, more achievable goals. Concentration and organization were other barriers that prevented the student from being successful.

Our Pre-Employment Transition Services team worked diligently to teach the student soft skills, focusing on organization and concentration. These strategies were successful and put the student on the path to graduation.

The impossible suddenly seemed possible - the student turned all his work in on time, and graduation was now in his future. The high school was so impressed by the student’s progress and success that they invited his Employment Specialist, Makenzie, to the graduation ceremony. The student continued with our Pre-Employment Transition Services program and obtained gainful employment in his chosen career field.”



# OUR STORY

Formerly known as Project TURN, we were founded in 1973 by a group of parents who wanted to improve program services for adult children with intellectual and developmental disabilities. TURN began by opening residential programs in Ogden and Bountiful. Individuals with disabilities could live in a traditional home setting, participate in community activities, and have an integrated, more independent social interaction experience.

More than forty years later, TURN Community Services now provides services to more than 710 individuals with developmental disabilities in Utah. We provide services across the state from Brigham City to St. George, UT. We offer a full range of services, including day programs, residential living services, art center programs, summer camps, and supported employment opportunities.





# TURN COMMUNITY SERVICES BOARD OF DIRECTORS

**David Hill, Chairman** (UPHCA)

**David Clark, Vice Chair** (The Pitney Bowes Bank)

**Paul Allen, Treasurer** (Synchrony Bank)

**Sam Falsone, Secretary** (Father of individual served by TURN)

**Jason Despain** (Merrick Bank)

**J. Eric Vanderhooft** (M.D.)

**Kathy Hale** (Ally Bank)

**Nan T. Bassett** (Attorney, Kipp & Christian)

**Emily Ashby** (Digital Marketing)

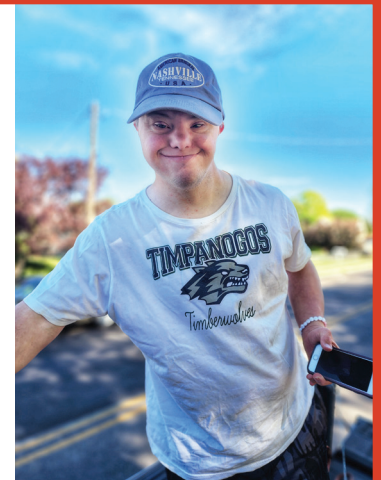
**Barry Scholl** (Attorney, Richards, Brandt, Miller, Nelson)

**Shannon Noble** (Weber State University)

**Lloyd Alexander** (Business and Investment Management)

**Jim Witherspoon** (Real Estate Development)

**Jeff Cline** (Investment Management)



# TURN COMMUNITY SERVICES

## Annual Report

### FINANCIAL SNAPSHOT

#### REVENUES

2022

Public support and revenue:

Contract revenue	\$16,442,100
Room and board	\$384,193
Private revenue	\$253,895
Public support	\$423,392
Client activities	\$43,445
United Way	\$8,373
Interest income	\$2,919
Paycheck protection program income	-
ERTC income	-
Other income	\$1,000,952
Gain (loss) on investments	\$(15,512)
Realized gain (loss) on sale of assets	\$47,220
<b>Total public support and revenue</b>	<b>\$18,590,977</b>

#### EXPENSES

Residential programs	\$9,149,552
Day training	\$5,555,033
Hourly services	\$1,970,864
Fundraising and other	\$111,475
Management and general	\$2,635,475
<b>Total expenses</b>	<b>\$19,422,399</b>

**INCREASE IN NET ASSETS -  
WITHOUT DONOR RESTRICTIONS**

**\$(831,422)**

**NET ASSETS - WITHOUT DONOR RESTRICTIONS  
BEGINNING OF YEAR**

**\$8,688,264**

**NET ASSETS - WITHOUT DONOR RESTRICTIONS  
END OF YEAR**

**\$7,856,842**



# TURN DEMOGRAPHICS

## GENDER

Male	398	54.6%
Female	331	45.4%
<b>Total:</b>	<b>729</b>	



## ETHNICITY

Not Hispanic or Latino	662	90.8%
Hispanic	37	5.1%
Unable to Determine	19	2.6%
Mexican	5	0.7%
Other Spanish Origin	2	0.3%
Indian	1	0.1%
Chinese	1	0.1%
South American	1	0.1%
Puerto Rican	1	0.1%
<b>Total:</b>	<b>729</b>	



## AGE

0-10	0	0.0%
11-18	48	6.6%
19-29	186	25.5%
30-39	160	21.9%
40-49	134	18.4%
50-59	113	15.5%
60-69	59	8.1%
70-79	26	3.6%
80+	3	0.4%
<b>Total:</b>	<b>729</b>	



## SERVICE TYPE (DUPLICATED NUMBERS)

Day Program	381	29.5%
Social Security Rep Payee	157	12.1%
Residential	155	12.0%
Behavior Supports	108	8.4%
Vocational Rehabilitation	87	6.7%
Professional Medication Monitoring (PM)	70	5.4%
Family Support/Respite	67	5.2%
Supported Living	65	5.0%
Supported Employment (DSPD)	50	3.9%
Employment-Related		
Personal Assistant (EPAS)	49	3.8%
Pre-Employment Transition Services	44	3.4%
Counseling	31	2.4%
Individual Day Services (DSI)	15	1.2%
Summer Camp	14	1.1%
<b>Total:</b>	<b>1,293</b>	

## COUNTY OF RESIDENCE

Salt Lake County	225	30.9%
Utah County	171	23.5%
Washington County	102	14.0%
Davis County	77	10.6%
Iron County	72	9.9%
Weber County	51	7.0%
Sevier County	9	1.2%
Box Elder County	6	0.8%
Garfield County	4	0.5%
Beaver County	2	0.3%
Summit County	2	0.3%
Wasatch County	2	0.3%
Piute County	1	0.1%
Kane County	1	0.1%
<b>Total:</b>	<b>729</b>	



**NOTE:** In addition to the 729 individuals included in this report, there were 50 individuals on TURN's client list for whom we did not bill any services because of the COVID-19 pandemic.

# TURN COMMUNITY SERVICES MANAGEMENT TEAM



Dave Hennessey  
CEO



Phil Shumway  
CFO



Eliza Detherage  
*Director of Operations*



Brenda Harris  
*Director of Human  
Resources*



Selena Harris  
*Director of Employment  
Services*



Eddie Fung  
*Director of Technology  
& Excellence*



Cindie Quintana  
*Director of Public  
Relations & Development*



# TURN COMMUNITY SERVICES



## TURN Vision

TURN Community Services will be the premiere provider of quality services for people with disabilities.

## Our Mission

TURNing Dreams into Reality.

## Our Values

We are dedicated to choice, quality, and respect for people with disabilities and those who support them.



# THANK YOU

## We Appreciate Our Community Partners

Commonwealth Charitable Fund  
Ken Coburn  
Daniels Fund  
First Utah Bank  
Merrick Bank Corporation  
JEPS Foundation  
Infinite Supports  
Beyond Advocacy  
Quality Support Solutions  
Mayne Foundation  
Mountain West Small Business  
Choice Supports, LLC  
Ally Bank  
Synchrony Financial  
UBS Bank  
Synchrony Bank Giving Fund  
JP Morgan  
Pitney Bowes

North American Elite Insurance  
Workers Compensation Fund  
Amazon Smile  
Jeffs & Jeffs  
RC Willey  
American Express  
American Express Cyber Grants  
Blackbaud Giving Fund  
Benevity Fund  
Network for Good  
UTA  
JEV Ventures  
Richards, Brandt, Miller & Nelson  
Kroger  
Mountainview Hospitality Group  
Becton, Dickinson, and Co. (BD)  
3M Foundation



Ken Coburn



JEPS Foundation



Mayne Foundation



North American  
Elite Insurance



Jeffs & Jeffs



Mountainview  
Hospitality Group





# TURN Individual Donors Are Amazing!

Sam & Petrine Falsone

Shaun & Amy Staley

Victoria Sohn

Paul & Lisa Fotheringham

Joyce Topham

Bob L. Reed

Robert Babcock

Eric Vanderhooft

Jim Witherspoon

Teri Fostvedt

Frances Klamm

Kathy Hale

Kent Tobin – In Memory of Yvonne Dehm

Elizabeth Johnson – In Memory of Yvonne Dehm

Melissa Casey

Tom Day – In Memory of Danny Day

Derek Farnes

Jonell Evans – In Memory of George Mannos

Helen Stanley – In Memory of George Mannos

Sandra Shaw – In Memory of George Mannos

James Mannos – In Memory of George Mannos

Deanne Childs

Dina and Lisa Mozden – In Memory of Cheryl Hansen

Patricia Galbraith – In Memory of Cheryl Hansen

Beth Stauffer – In Memory of Cheryl Hansen

Linda Bump – In Memory of Cheryl Hansen

Susa Brush – In Memory of Cheryl Hansen

Dawn Opoulos – In Memory of Cheryl Hansen

Susan Fales – In Memory of Cheryl Hansen

John Durham Peters – In Memory of Cheryl Hansen

Margaret Edmundson – In Memory of Cheryl Hansen

Lydia Robertson – In Memory of Cheryl Hansen

John & Kay Foley – In Memory of Cheryl Hansen

Susan Watkins – In Memory of George Mannos

Gail Warren – In Memory of Yvonne Dehm

Susan Watkins – In Memory of George Mannos

Margaret Edmundson – In Memory of Cheryl Hansen

Carolyn Cowder

Crystal Rockwood

William Bearinger

Erik Hansen

Elizabeth Mayhew

David Robertson

Joe Robertson

Michal Robertson

Renon Hodson

Larry Wilson

Rod Olson

Jen Shumway

Barry Scholl

Beverley Patrick

John & Kay Foley

Frances Holm

Pat Boyle

Phil Shumway

David & Paula Hill

David Clark

Eliza Detherage

Richard Muller

Nan Bassett

Dave Hennessey

Connee Schoon

Leatha Betts

Julie Ann Bentley

Ruzena Novak

Kathleen Crocker

Michael Crook

Rebecca Proctor

Thomas Abbay

Lissa Johnson

Jeff Cline

Lisa Fotheringham

Danielle Rasmussen

Heather Whidden

Robin Stewart

Lara Bone

Eddie Fung

Elaine Alder

# TURN COMMUNITY SERVICES

## **Salt Lake City Corporate Office**

423 West 800 South, Suite A-200 | Salt Lake City, UT 84101  
801.359.8876 | P.O. Box 1287 | info@turndreams.org

## **Clinton Administrative Office**

1906 West 1800 North | Clinton, UT 84015 | 801.820.5471

## **Provo Administrative Office**

1921 North 1120 West | Provo, UT 84604 | 801.343.3900

## **Cedar City Administrative Office**

44 West Harding Ave, Suite 101 | Cedar City, UT 84720 | 435.586.1128

## **St. George Administrative Office**

523 E. Sunland Drive, Suite #5A | St. George, UT 84790 | 435.673.5251



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